



simplicity

the technical
side of smart

introduction

Our technical brochure has been designed to help our clients understand how their smart lockers work and will give you the simple answers to some of your more technical questions.





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01

design

without boundaries

locker design

can you create lockers to fit a bespoke space?

Following decades of experience in our industry, we have compiled a comprehensive standard range of locker sizes for our clients to choose from. As a proud UK manufacture however, we are able to design and create something unique for your company should this be required.

are the locker units available in different sizes to store a range of items?

We have a standard range for our locker units, however we can manufacture your lockers outside of these ranges. We can incorporate rails and shelving units to the inside of your lockers for storing clothes, books, or AV equipment; our Simplicity smart lockers can be manufactured to meet your specific business needs.

can you integrate biophilia within the lockers?

We work with dedicated specialists who can incorporate planters on the tops of your locker units to bring a touch of nature into your working environment. Speak with a dedicated member of our sales team to find out more.



i would like my lockers to match the existing décor within my workspace, is this possible?

We have strong partnerships with some of the world's leading wood suppliers, meaning our smart lockers are produced using the best materials available.

i would like my company logo and some imagery to be included on the lockers, is this possible?

As well as a different range of finishes, we can design your lockers using the latest vinyl imaging technology. You can choose to have your company logo across each locker unit or an image of a product within your company. Whatever your vision, we can design it and bring it to life.

is it possible to build in a confidential waste slot within the lockers?

More than just a storage system, our Simplicity smart lockers can also be manufactured to include confidential waste slots, pigeonholes, hanging space for clothes, or shelving units for display items or company literature. The possibilities are practically endless.

can I tailor the numbering on the lockers to match the needs of my business?

We can produce decals that sit flush within the locker units and can include a range of numbers or letters. The decals can be oval or round and we have a variety of colours to choose from. We can also produce vinyl overlays to depict numbering on lockers that can be any design, font, or format you choose.





02

users

access made simple

locker users

will my existing building access card work with Simplicity smart lockers?

Yes. Let's put it this way, we haven't had a card that isn't compatible with our system yet. We always ask our clients for a sample card however to test compatibility at the start of the project.

do the locker doors automatically 'pop open'?

No, your smart lockers will never just 'pop open'. Our lockers operate on a push-to-open basis only for added security.

how can I book a locker for the day?

To really enjoy the benefits of a flexible system, we recommend that the lockers are only booked within a 24 hour period. If the users then doesn't arrive within a set time period of time, the lockers can be automatically released.



are there any other things I should know about my locker unit?

In this digital world we understand the importance of needing access to charging points throughout your working day. Our lockers have USB ports integrated inside the locker so that users can leave their devices on charge, knowing that they will be safe and secure when they return to collect them. This is ideal for headsets, airpods and ipads for example.

what happens if I forget my access card and can't get into my locker?

Speak with the management team who look after your lockers and they can give you access to your locker unit remotely by releasing the door. Or, you can still access your locker by using the free smart phone app, you just need to ensure your device has been synced to the lockers via the control panel.

what does each colour light represent on the front of the locker doors?

Simplicity V2

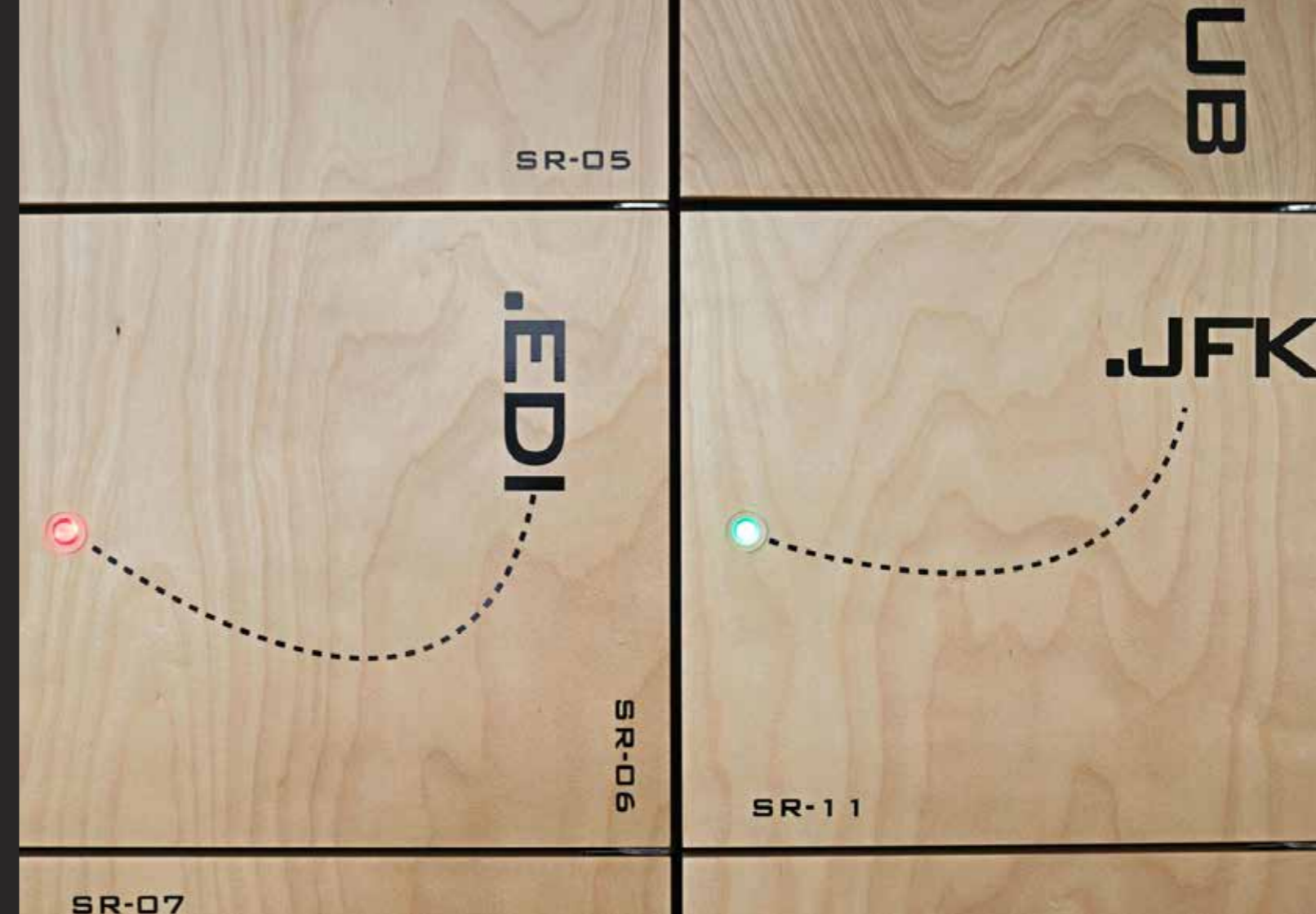
Green = available

Red - in use

Flashing red = locker has been blocked

Simplicity V3/V3+

Operates with a Red, Green and Blue system, so multiple colours can be selected to show availability/occupancy or locker user type for example, a certain colour may show a day lockers and another colour may show a storage locker.





03

management

making your life simpler

locker management

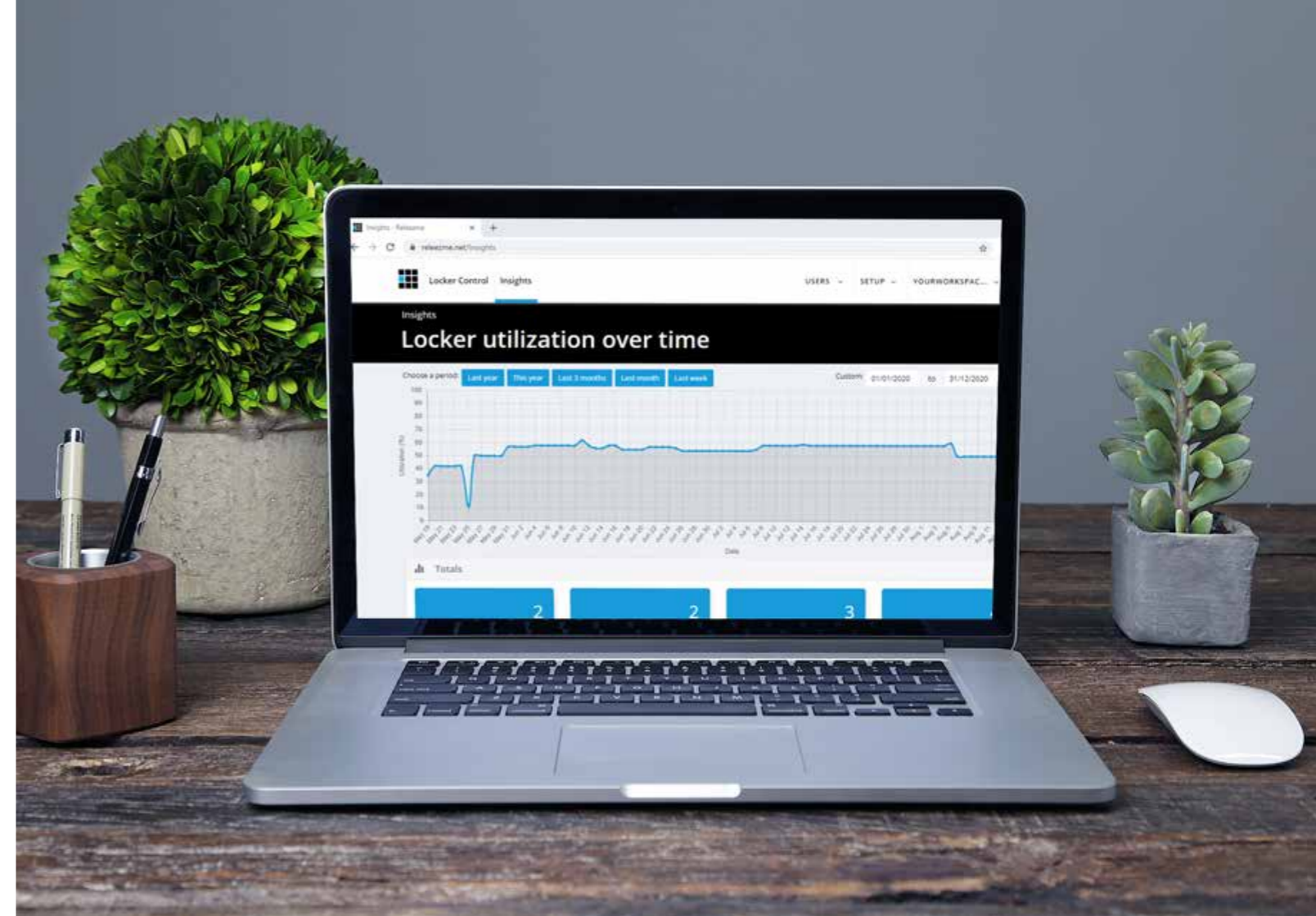
can I set rules around who will be allocated a locker and for how long?

This is where the real benefits and magic of Simplicity happens.

Allocate lockers to users on an individual, team or departmental basis, either temporarily, for a set period of time or permanently. You can set rules around whether a user can book their own locker or if they need management allocation.

can I manage my company's lockers across more than one location from the same office?

Facilities teams can manage lockers that are based across multiple floors and, different locations worldwide, from one centrally controlled hub. Our remote management function makes it easier, quicker and more cost-effective. You tell us your business rules and we can make it happen.



can I access lockers remotely that have been blocked or, open lockers for users who have forgotten their access card?

Yes, using the management dashboard, you can check the logs to ensure you are giving the correct user access to their allocated locker. You can release the locker remotely so that the user can gain access, even if they have forgotten their card and do not have the mobile app.

what type of reports can be generated with the integrated software?

Our Simplicity smart lockers can report on a whole host of data that is collected within the lockers, some of the most popular reporting functions include:

- Real-time Locker Usage
- Locker Occupancy
- Blocked Lockers
- Locker Interaction Over Time
- Locker Users
- Service Events
- Used and Not Opened Lockers


Our real-time reporting system can also integrate with other web-based reporting systems, such as Tableau, Power BI and other visual analytical software.





THE SELECTED LOCKER HAS BEEN BLOCKED.

Simplicity Plus

7-001 18	7-005 18	7-010 1
	7-006 1	7-011
7-002 1	7-007 1	7-012
7-003	7-008	7-013
7-004	7-009	7-014

04

software

lockers made smart

locker software



What card systems are compatible with the software?

The system is compatible with the majority of building cards. The V2/V3+ locks have an integral 13.56 MHz card reader.



What infrastructure will I require - power and data?

A locker bank controller can control up to 256 lockers, with just one data connection required.

The lockers are powered by transformers that can power up to 180 locks from one standard 240volt socket.



How do I connect to the internet?

Releezme is a cloud based SaaS solution. Which needs an outbound connection to the cloud via a network connection or other non networked solution such as a 4G router



How is my data protected?

We have an SaaS Agreement which is fully GDPR compliant and provides complete security for our client's data.

Speak with a member of our dedicated team who can provide you with a copy of this.



How often is the software updated and backed-up?

There is an update every 3 months to ensure our client's have the latest features, functions and software available to them.



Do I have to pay an on-going fee for the Vecos software?

There is an annual fee which gives you access to the Vecos Software within the lockers for a 12-month period. A minimum 2 year contract applies.



What happens in the event of a power failure?

Where a building does not have a back-up power supply, a system can be provided so that the lockers can be used without interruption.



What happens in the event of a network failure?

The control panel and the lock both have a cache memory which remembers locker allocations. In the event of a network failure, users are still able to access their locker. During this period of network loss, no new allocations can be made however and the mobile app will not function.



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